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COMMISSIONERS OFFICE

COMMONWEALTH OF KENTUCKY
PUBLIC PROTECTION CABINET
DEPARTMENT OF FINANCIAL INSTITUTIONS
AGENCY CASE NO. 2016-AH-00101

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

vs.

AGREED ORDER

ADVANCE AMERICA, CASH ADVANCE CENTERS
OF KENTUCKY, INC. d/b/a CHECK ADVANCE
(License #: CC11604)

RESPONDENT

* * * * *

1. The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.

2. Advance America, Cash Advance Centers of Kentucky Inc. d/b/a Check Advance ("Respondent") is authorized to do business in Kentucky as a deferred deposit and check cashing licensee pursuant to KRS Chapter 286.9, with an office located at 120 Childers Drive, London, Kentucky 40741, Deferred Deposit License #: CC11604 (ICIE #: 376837).

3. DFI conducted a routine examination of Respondent on September 7, 2016. During the examination, DFI discovered Respondent closed one customer loan in the Veritec database when the customer still owed on the loan. When the loan was reopened, it was discovered that the customer had entered into deferred deposit transactions which exceeded limits allowed under KRS 286.9, in violation of KRS 286.9-100(9) and KRS 286.9-140(1).

4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, as well as the imposition of civil penalties in an amount up to \$5,000 per violation. See KRS 286.9-110; 286.9-991.

5. In this case, the DFI assessed a civil penalty against Respondent in the amount of **Two Thousand Dollars (\$2,000.00)** for the above-described violation.

6. In the interest of economically and efficiently resolving the violation(s) described herein, and without Respondent admitting or denying the statements of fact and legal conclusions herein, DFI and Respondent agree as follows:

a. Respondent agrees to a civil penalty assessment in the amount of **Two Thousand Dollars (\$2,000.00)** for the violation(s) described herein;

b. Respondent agrees to and shall pay the total civil penalty assessed herein of **Two Thousand Dollars (\$2,000.00)**, which shall be due upon entry of the Agreed Order. **The payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Non-Depository Division - Order, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;**

c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.

7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.

8. Respondent consents to and acknowledges the jurisdiction of DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.

9. In consideration of execution of this Agreed Order, Respondent for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.

10. By signing below, Respondent acknowledges it has read the foregoing Agreed Order, knows and fully understands its contents, and that the individual signing on behalf of Respondent is authorized to enter into and execute this Agreed Order and legally bind Respondent.

11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the 9 day of December, 2016.



CHARLES A. VICE
COMMISSIONER

Consented to:

This 7th day of December, 2016.

This 23rd day of November, 2016.

Tammy R. Scruggs
Tammy Scruggs, Director
Division of Non-Depository Institutions
Department of Financial Institutions

[Signature]
Authorized Representative
Advance America, Cash Advance
Centers of Kentucky Inc. d/b/a Check
Advance
Deferred Deposit License #: CC11604

ACKNOWLEDGEMENT

STATE OF South Carolina)
COUNTY OF Spartanburg)

On this the 23rd day of November, 2016, before me Chasity N. Roberts, the undersigned, Jeffrey Newman, did personally appear and acknowledge himself/herself to be the authorized representative of **Advance America, Cash Advance Centers of Kentucky Inc. d/b/a Check Advance, License #: CC11604**, and that he/she, being authorized to do so, entered into and executed the foregoing instrument for the purposes therein contained.

My Commission Expires: 06-01-2025



Chasity N. Roberts
Notary Public

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing **Agreed Order** was sent on this the 12 day of December, 2016, by certified mail, return receipt requested, to:

**Heather Gossett
Compliance Specialist
Advance America
135 N. Church Street
Spartanburg, South Carolina 29306**

And by Hand-Delivery to:

**Hon. Tiffany J. Bowman
1025 Capital Center Drive, Suite 200
Frankfort, KY 40601
Attorney for the Kentucky Department of Financial Institutions**

Kentucky Department of Financial Institutions

Name: Angela E. Hiles

Title: Executive Staff Advisor